

MILL VALLEY WIRELESS

400 Pine Street PO Box 8 La Motte, IA 52054

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JAN 28 2009

FCC Mall Room

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2009

Date filed: January 15, 2009

Name of company covered by this certification: Mill Valley Wireless, Inc.

Form 499 Filer ID: 820734

Name of signatory: JoAnne Gregorich

Title of signatory: President

I, JoAnne Gregorich, certify that I am an officer of the company named above, and acting as an agent of Mill Valley Wireless, Inc., that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how Mill Valley Wireless' procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

Mill Valley Wireless does not use CPNI for marketing purposes. Mill Valley Wireless does not sell or release CPNI to third parties for marketing purposes.

Mill Valley Wireless has not taken any actions against data brokers in the past year. Mill Valley Wireless is unaware of any pretexters whom are attempting to access CPNI. Steps taken to protect CPNI are outlined in the company's CPNI Policy and Procedures manual.

Mill Valley Wireless has not received any customer complaints in the past year concerning the unauthorized release of CPMI.

Signed

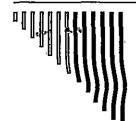
JoAhne Gregorich, President

Mil Valley Wireless

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LaMotte, IA 52054

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MILL VALLEY WIRELESS

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Mill Valley Wireless, Inc. (hereinafter referred to as "Company") Certification of CPNI Filing January 15, 2009

Company does not use CPNI for marketing purposes.

Company personnel are trained as to what information is classified as CPNI and do not use CPNI for marketing purposes.

Company and its employees carefully preserve the confidentiality of CPNI.

The Company has implemented appropriate safeguard policies for CPNI and has documented them in the Company's procedures for training personnel.

The Company I submitting the CPNI Compliance Certificate in response to the Public Notice issued by the FCC on January 28, 2008, in DA-08-171 pursuant to 47 C.F.R. §64.2009(e), EB Docket No. 06-36.

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• 254-583-2700 • Fax 254-583-2027

JAN 28 2009

FCC Mail Room

January 14, 2009

Marlene H. Dortch, Office of the Secretary Federal Communications Commission 445 12th Street SW, Suite TW-A325 Washington, DC 20554

Re: Docket No. EB 06-36 '

Dear Ms. Dortch:

Please find the enclosed Certificate of CPNI Filing. As requested, a copy is being sent to parties as listed below. If you need anything else for this filing, please do not hesitate to call.

I certify that Rosebud Telephone, LLC is in compliance with Section 64.2009 of the Commission's rules.

Sincerely.

Mary Ann Mitchell

Vice-President

Rosebud Telephone, LLC

Day au Mutchel

Cc: Via Certified Mail, Return Receipt Requested

Federal Communications Commission, Enforcement Bureau, Telecommunications Consumers Division, 445 12th Street SW, Washington, DC 20554

Via Electronic Mail
Best Copy and Printing, Inc.
FCC@BCPIWEB.COM

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JAN 28 2009

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

FCC Mail Room

Annual 64.2009(e) CPNI Certification for 2009

Date filed:

January 14, 2009

Name of company covered by this certification; Rosebud Cotton Company dba Rosebud Telephone LLC

Form 499 Filer ID:

809745

Name of signatory:

MARY ANN MITCHELL

Title of signatory:

Vice President

I, Mary Ann Mitchell, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. I understand that companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the un authorized release of CPNI.

Signed Mary aun Mitchell

MARY ANN MITCHELL

Received & Inspected

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JAN 28 2009

ROSEBUD TELEPHONE, LLC CERTIFICATE OF CPNI COMPLIANCE FILING

FCC Mail Room

In compliance with the Communications Act of 1934, Rosebud Telephone, LLC hereby submits its CPNI procedures. It is our responsibility to protect our customers' CPNI and any of our employees who disclose customers' CPNI face possible termination. Access to third parties of customers' CPNI for the purpose of identifying customers placing calls to competing carriers is not allowed without customer approval.

Rosebud Telephone. LLC takes its statutory responsibility to protect its customers' CPNI seriously and therefore does not sell, rent or otherwise disclose customers' CPNI to other entities.

Further, Rosebud Telephone, LLC does not currently use, nor allow its affiliates to use, any customers' CPNI in marketing activities without permission from the customer. Any request for CPNI is immediately forwarded to Attorney Mark Foster.

Rosebud Telephone, LLC's employees have been educated about responsibility to its customers. Any unauthorized use, sale, or otherwise disclosure of CPNI by any employee would subject the employee to disciplinary action, up to and including immediate dismissal. Further, Rosebud Telephone, LLC does not use, disclose or permit access to customers' CPNI for the purposes of identifying customers placing calls to competing carriers.

Sincerely.

Mary Ann Mitchell

Vice-President

Rosebud Telephone, LLC

Mary ann Witchell



ROSEBUD TELEPHONE, LLC

CUSTOMER PROPRIETARY NETWORK INFORMATION ("CPNI") PROCEDURES

Rosebud complies with all regulations pertaining to customer proprietary network information (CPNI) found at 47 C.F.R. 64.2001, et seq. The operating procedures of Rosebud ensure that the company is in compliance with these regulations and are designed to meet Rosebud's duty to protect CPNI from any disclosure or use that is not permitted by the rules of the Federal Communications Commission.

It is Rosebud's responsibility to protect its customers' CPNI, and any of our employees who disclose customers' CPNI face possible termination. Access to third parties of customers' CPNI for the purpose of identifying customers placing calls to competing carriers is not allowed without customer approval.

Rosebud Telephone, LLC takes its statutory responsibility to protect its customers' CPNI seriously and therefore does not sell, rent or otherwise disclose customers' CPNI to other entities.

Further, Rosebud Telephone, LLC does not currently use, nor allow its affiliates to use, any customers' CPNI in marketing activities.

Rosebud Telephone, LLC's employees have been educated about responsibility to its customers. Any unauthorized use, sale, or otherwise disclosure of CPNI by any employee would subject the employee to disciplinary action, up to and including immediate dismissal.

Further, Rosebud Telephone, LLC does not use, disclose or permit access to customers' CPNI for the purposes of identifying customers placing calls to competing carriers.

Specific procedures regarding safeguarding CPNI – as well as procedures to be followed if CPNI is ever used in marketing in the future – follow:

All disclosures or uses of Customer Proprietary Network Information ("CPNI") are
to be approved by the customer except for valid law enforcement requests.
Lacking customer approval, any request to utilize CPNI requires approval of the
Vice President of Service to determine validity.

- All disclosures of CPNI for law enforcement will be listed in the CPNI
 notebook/file along with backup documentation maintained by the designee of
 the Vice President of Service. Rosebud does not disclose CPNI to third parties
 to be used for marketing purposes.
- 3. Employees are educated on the company's policy not to improperly disclose or use CPNI.
- 4. A corporate officer acting as agent for the Company will certify on an annual basis stating that the officer has personal knowledge that the Company has established the above operating procedures and that these procedures are adequate to ensure compliance with applicable CPNI rules.
- 5. Information protected by Rosebud Includes all Information defined as customer proprietary network information (CPNI) at section 222(h)(1) of the Communications Act of 1934, as amended, 47 U.S.C. 222(h)(1) including information that relates to the *guantity*, technical configuration, type, destination, location and amount of use of a telecommunications service subscribed to by a customer and made available to Rosebud by the customer solely by virtue of the carrier-customer relationship. Also protected is information contained in the bills pertaining to telephone exchange service or telephone toll service received by a customer.
- 6. If and when customer approval to use, disclose, or permit access to customer CPNI is desired, Rosebud will obtain such customer approval through written or oral methods in accordance with 47 C.F.R. 64.2007. However, the Company will only utilize the oral authorization to obtain limited, one-time use of CPNI for inbound and outbound customer telephone contacts, and such CPNI authority, if granted, lasts only for the duration of that specific call. Rosebud will honor a customer's approval or disapproval until the customer revokes or limits such approval or disapproval. All records of approval or disapproval will be maintained for at least one year.
- 7. Rosebud has established a procedure whereby all sales personnel must obtain supervisory approval of any proposed outbound marketing request for customer approval of the use of CPNI and records reflecting carrier compliance with the Commission Rules are maintained for a minimum of one year.
- 8. Prior to any solicitation for customer approval, Rosebud will provide individual notification to customers of their right to restrict use of, or disclosure of, and access to the customer's CPNI. Records of these notifications will be maintained for a period of at least one year.
- 9. Rosebud's notifications will provide Information sufficient to enable our customers to make informed decisions as to whether to permit the use or disclosure of, or access to, their CPNI. Rosebud's notifications will: (1) contain a statement that the customer has a right, and Rosebud has a duty under federal law, to protect

the confidentiality of CPNI; (2) specify the types of information that constitute CPNI and the specific entities that will receive the CPNI; (3) describe the purposes for which the CPNI may be used; and (4) inform the customer of the right to disapprove those uses and deny or withdraw access to or use of CPNI at any time.

- 10. Rosebud's notifications will inform the customer that any approval or denial of approval for the use of CPNI outside of the service to which the customer already subscribes is valid until the customer affirmatively revokes or limits such approval or denial.
- 11. Rosebud advises its customers of the precise steps the customer must take in order to grant or deny access to CPNI, and that denial of approval will not affect the provision of any services to which the customer subscribes.
- 12. If CPNI is ever used in a sales or marketing campaign, Rosebud will maintain a record of its sales and marketing campaigns that use customers' CPNI. Further, a record of all instances where CPNI was disclosed or provided to third parties or where third parties were allowed access to CPNI will be maintained by Rosebud. These records will reflect a description of the campaigns, the specific CPNI used in the campaign and what products or services were offered as part of the campaign. These records will be retained for a minimum of one year.
- 13. If Rosebud utilizes "opt out" approvals, it will wait at least 30 days after giving customers notice and an opportunity to opt-out before assuming customer approval to use, disclose, or permit access to CPNI. Customers will be notified of the applicable waiting period in the "opt-out" notice that is sent. For electronic notifications, Rosebud recognizes that the waiting period begins to run on the date the notification is sent and, for mail notifications, the 30 days begins to run on the third day following the date the notification was malled. Rosebud does not solicit CPNI authority via e-mail. "Opt-out" notices are provided to customers every two years.
- 14. Rosebud follows the procedures set forth in 47 C.F.R. 64.2010 to discover and protect against attempts to gain unauthorized access to CPNI. Customers are properly authenticated prior to disclosing CPNi based on customer-initiated telephone contact. Rosebud does not have retail location and does not have online access for customers' accounts.
- 15. Call detail information is only disclosed over the telephone, based on customer-initiated telephone contact, if the customer first provides the carrier with a password, as described at 47 C.F.R. 64.2010(e). If the customer does not provide a password, then call detail information is only disclosed by sending it to the customer's address of record, or by calling the customer at the telephone number of record. If the customer is able to provide call detail information during a customer-initiated call without the Company's assistance, then the Company is permitted to discuss the call detail information provided by the customer.

- 16. Customers are immediately notified whenever a password, customer response to a back-up means of authentication for lost or forgotten passwords, online account, or address of record is created or changed. Such notification is not required when the customer initiates service, including the selection of a password at service initiation. This notification may be through a carrier initiated voicemail or text message to the telephone number of record, or by mail to the address of record, and does not reveal the changed information or otherwise send the new account information.
- 17. Rosebud notifies law enforcement of any breach of its customers' CPNI in accordance with 47 C.F.R. 64.2011. Customers are notified only upon completion of law enforcement notification procedures.
- 18. Records of any breaches discovered, or notifications to law enforcement and customers are maintained for a minimum of two years. Records include, if applicable, dates of discovery and notification, a detailed description of the CPNI that was the subject of the breach, and the circumstance of the breach.

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Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

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Annual 64.2009(e) CPNI Certification for 2008

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Date filed: 01/16/2009

Name of company covered by this certification: Washington County Rural Telephone Cooperative, Inc.

Form 499 Filer ID: 808455

Name of signatory: Roland King

Title of signatory: President

I, Roland King, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, e.g., instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

The company currently has no information with respect to the processes pretexters are using to attempt to access CPNI. At this time, we have not encountered known pretexting. Our protective measures against pretexters are outlined in the accompanying statement of operating procedures.

Signed:

1/15/2009

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Attachment: Accompanying Statement of Operating Procedures

Per the FCC CPNI rules [47 CFR §64.2009(e)] and as referenced in the attached signed certification, Washington County Rural [15] [Ephone Cooperative, Inc. d/b/a Tele-Media Solutions, herein referenced as the Company hereby certifies that the Company [and its affiliates] is in compliance with the FCC CPNI rules and has outlined some of the important operating procedures below in order to ensure the Company's compliance in the protection of CPNI:

- 1. CPNI manual has been updated in order to account for all FCC CPNI rules, including the recent revisions, and has been adopted by our Company's board
- 2. CPNI Compliance officer has been designated to oversee all CPNI duties, training, and activity
 - Established an outbound marketing supervisory review process for the use of CPNI
 - Records are maintained for any marketing campaigns that utilize customers' CPNI for a minimum of one year
- 3. Employees have been trained on when they are, and are not, authorized to use or disclose CPNI
 - o Disciplinary process has been defined and is in place for violations and/or breaches of
- 4. Carrier authentication requirements have been met
 - All customer during a customer-initiated telephone call are authenticated as being an authorized account contact before discussing CPNI (non-call detail or call detail) without utilizing readily available biographical or account information as defined by the FCC
 - Call detail is only released to customers during customer-initiated telephone contact if a
 password is provided. If the requesting customer does not provide a password, only the
 following FCC approved methods are permitted for the release of the requested call detail:
 - Sending the requested detail to the address of record (only a physical or email address associated with that particular account that has been in our company files for at least 30 days)
 - Calling the customer back at the telephone of record (only disclosing if the customer was authenticated as being an authorized account contact)
 - Having customer come in to Company's office and provide a valid government issued photo ID
- 5. Notice to customer of account change as customers are notified immediately when a customer creates or changes one of the following:
 - o password
 - o customer response to a back-up means of authentication for lost or forgotten passwords
 - o online account
 - o address of record
- 6. Notice of unauthorized disclosure of CPNI, a notification process is in place in order to notify both law enforcement and customer(s) in the event of a CPNI breach within the timeline specified by
- 7. Opt-out method for approval of GPNI use for marketing campaigns is utilized
 - Customers are notified bi-annually of their rights for the use of their CPNI in marketing campaigns
 - New customers are notified of the opt-out procedure as a part of the customer sign-up process
 - Billing system displays customer's opting status
 - Compliance officer retains CPNI notifications and opting records for at least two years
- 8. Additional protection measures are taken above and beyond the current FCC CPNI rules
 - Company takes reasonable measures to discover and protect against activity that is indicative of pretexting
 - Company maintains security of all CPNI, including but not limited to:
 - Documents containing CPNI are shredded
 - Computer terminals are locked when employee is not at the station